EXHIBIT 1

3/28/2017

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2	FOR THE PLAINTIFFS: MR. ROBERT AL. BAURES MS. LAURA A. BAURES NICHOLS KASTER 4600 IDs Kenter 80 South 8th Street Minneapolis, Minnesota 55402 (877)448-0492 FAX (612)215-4878 5 Schugenka.com 1 Ibaures@nka.com 1 Ibaures@nka.com 2 MS. SCOTT P. MOORE (#20752) MS. ALLISON D. BALUS (#23270) 1 BAIRD HOLM, TOWER		2	EXHIBIT 11.	Expert Panel Recommendations: Selzure Disorders and Commercial	
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Page 13
                                                                                                           Page 15
                  MR. SCHUG: Okay. And 14, my
                                                              resources, human resources health services; is that
                                                              one position?
2
   understanding is that you're not providing a witness
                                                            2
                                                                        So, yes, this is the associate vice
   for?
                                                                   Α.
3
                  MR. MOORE: That's fair, veah.
                                                              president for health and medical services, and he
4
                  MR. SCHUG: 15 we've done. And my
                                                              reports to the vice president for human services --
5
   understanding is that you're also not producing a
                                                              or excuse me, for human resources.
6
                                                            6
7
   witness on 16 and 17?
                                                            7
                                                                        Okay. Who is the VP for human resources?
                                                                   Ο.
                  MR. MOORE: Correct.
                                                                   Α.
                                                                        Mark Winkler.
                                                            8
8
                  MR. SCHUG: Okay. As I stated
                                                                        And just generally, what are his job
                                                                   Ο.
9
                                                            9
   earlier this morning, just the same thing here, we
                                                              duties?
10
                                                           10
   obviously reserve the right to take up any issues
                                                                        Well, he -- he -- he's in charge of the
11
                                                           11
   with the court concerning those objections or the
                                                           12
                                                              department, which deals with -- the things that I
12
   topics that Union Pacific has not identified a
                                                              said he had medical oversight, those are the
13
                                                           13
   witness for.
                                                              functions of the department.
14
                                                           14
                  MR. MOORE: Understood.
                                                                        So we have -- we do medical
15
                                                           15
16
   BY MR. SCHUG:
                                                           16
                                                              fitness-for-duty processes for our employees, we
             Dr. Holland, what is your position with
                                                              do -- part of that is doing the persisting
17
                                                           17
18
   Union Pacific?
                                                           18
                                                              employees, we do it for preplacement basis
             I'm the chief medical officer.
                                                              employees.
        Α.
                                                           19
19
20
             And how long have you held that position?
                                                           20
                                                                        We also have regulatory exams and other
             I -- since March 1st, 2010.
                                                              types of physical exams. Our department also has a
21
                                                           21
             And what are your responsibilities as
                                                              component, disability prevention management. That's
22
        Ο.
                                                           22
                                                              essentially vocational rehabilitation professionals,
23
   chief medical officer?
                                                           23
             Well, I have responsibilities for
24
                                                           24
                                                              and they work with our own employees if they, for
   providing medical oversight to everything that the
                                                              some reason, can't return to a certain job, and also
25
                                               Page 14
                                                                                                           Page 16
1 health and medical services department does,
                                                              do other sort of general disability prevention
                                                            1
   including oversight to the medical fitness-for-duty
                                                              activities.
   evaluation program. And we have other programs that
                                                                        We -- the third thing is we have a group
3
                                                            3
                                                              within the department that -- well, so we're divided
   deal with regulatory medical exams, preplacement
4
                                                            4
   medical exams, health promotion programs, and we
                                                              into sort of a clinical group and administrative
5
   have other activities working with other parts of
                                                              group and a disability prevention management group,
6
                                                            6
   the company, particularly the safety department, for
                                                              and he's responsible for all these activities.
7
                                                            7
   anything that involves health and safety.
                                                                        Okay. And who is immediately below the
8
                                                            8
             So any of these things where there's a
                                                              AV -- or the VP of HR?
   need for occupational health and medical input, I
                                                                        Well, there are several of us. I report
                                                                   Α.
10
                                                           10
   provide that.
                                                              directly -- I'm sorry.
11
                                                           11
12
        Ο.
             Okay. I want to talk about -- first thing
                                                           12
                                                                   Ο.
                                                                        Well, who is the AVP, is that Ed Willis?
   today about kind of the hierarchy of the health and
                                                                        No, I -- I misunderstood your question.
13
                                                           13
                                                                   Α.
   medical services group within Union Pacific.
                                                                   Ο.
                                                                        Okay.
14
                                                           14
                        (Exhibit No. 3 marked for
                                                                   Α.
                                                                        Could you ask it again.
15
                                                           15
                       identification.)
                                                                   Ο.
                                                                        Sure. Who is the AVP of health and
16
                                                           16
   BY MR. SCHUG:
                                                              medical on this chart?
17
                                                           17
             Okay. Exhibit 3, it looks like, has three
                                                                   Α.
                                                                        Mr. Mark Winkler.
                                                           18
18
   organizational charts for Union Pacific. The first
                                                                        Okay, gotcha. Who is the VP of HR?
                                                                   Ο.
19
                                                           19
   page, Bates labeled 7125, what is this chart
                                                                   Α.
                                                                        So the -- Sherrye Hutcherson.
20
                                                           20
   covering?
                                                                        Okay. And what are Ms. Hutcherson's
21
                                                           21
                                                                   Ο.
             This first page is the health and medical
                                                              duties as VP of HR just generally?
22
                                                           22
   services department where I work.
                                                           23
                                                                        Well, yes, so obviously HR has different
23
             Okay. And at the top it says, AVP-health
                                                              components, so one component is health and medical
24
                                                           24
   and medical services, and then it says human
                                                           25
                                                              services. There's also a component that deals with
25
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Page 19

Page $\overline{17}$

recruiting, basically hiring; there's a component that deals with training, both for new hires and for existing employees; and there is a component that's called talent management, which is other things besides training: Employee empowerment and education. And then there is a benefits, so employee benefits; and sort of general personnel administration human resources.

Who is -- who is Ed Willis?

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- Ed Willis was the previous associate 1.0 medical director -- or excuse me, associate 11 vice president, AVP for health and medical services, 12 and he retired in October of 2016. 13
- Okay. And my understanding is that 14 Chandra Henley was AVP of health and medical before 15 16 Mr. Willis?
- Α. That's correct. She -- she was in that position until sometime January, February 2016, then Mr. Willis was in it for eight months until he retired, and then Mr. Winkler. 20
- Ο. And how long had Ms. Henley been in the 21 position before Mr. Willis? 22
- I believe -- I don't know the exact date, 23 but it was approximately 2009 I think that she took 24 that position. 25

- Okay. Going back to the first page of the chart on Exhibit 3, let's start on the left, director of disability prevention, who is in that position?
 - That position is vacant --A.
 - Q. Okay.
 - -- right now. Α.
 - Ο. Who was in that position most recently?
- Sheila Gniffke-Prybl. And I'll spell that for you, G-N-I-F-F-K-E, dash, P-R-Y-B-L. 10
- And how long was Mrs. Gniffke-Prybl in --11 Ο. director of disability prevention? 12
- I -- my recollection is probably -- is 13 from about 2011 until -- until about November 2016, 14 when she retired. 15
- Okay. And what generally are the duties 16 of the director of disability prevention, just 17 briefly? 18
- Well, that department does several 19 functions. First of all, if we have an employee 20 that for some medical reason is unable to continue 21 in their particular job, their current job, because 22 they have work restrictions or something like that, 23 then they will work with them. 24

We'll work with that employee to find out

what other kind of jobs within Union Pacific they 2 may be qualified for, and they will give them information on how to apply for it, and work with 3 them on that.

And they'll also do that in terms of out placement, jobs outside of Union Pacific. If they 7 have somebody that has restrictions that don't allow them to continue with their job, they will work with people that are -- may have a medical problem or disability and want to come back to the job, they'll work with the local manager and the company to see if they can find ways to accommodate them in their current job. And so they'll -- or -- or another job, so they'll work with the accommodations process.

They'll also work on disability prevention, trying to develop proactive programs to keep people at work, you know, to have them come back as soon as possible from medical problems or disability in general. It's a program basis.

One of the programs they use is something called a temporary alternate work, which some employees are eligible to come back to their jobs on a limited duty basis for a period of time, which is one of their programs.

Page 18

Page 20

Why is that position vacant right now?

Well, I don't know the answer to that, she

1 2 3

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19

Α.

- just left a couple months ago. Okay. Did she leave voluntarily?
 - She retired, yeah, voluntarily.
- Okay. The position to the right is regional manager-disability prevention. Does that job involve similar functions that you just described for the director?
- Yes. There are three regional managers for disability prevention, and those positions are still being held, and they had reported to the director, so they're basically running that division right now.
- Ο. Okay. And what are the regions that each 15 of the regional managers cover? 16
- Well, traditionally Union Pacific is set up with northern region, southern region, western 18 region of the United -- of our territory, and we aren't exactly following that pattern because, one, 20 we're -- they've divided up the regions differently, 21 22 but essentially most of our operations, when we have 23 regional managers, cover -- cover that, but right now, they're both -- they're sort of assuming the 24 director's responsibilities as their regional, so 25

25

John P. Hollan 3/28/2017

Page 6 (21 - 24)

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Page 21
                                                                                                           Page 23
   they're dividing it up.
                                                                             MR. SCHUG: That's okay.
1
                                                            1
2
        Ο.
             Okay. But in a -- in the traditional
                                                                             MR. MOORE: My phone is muted, but my
   division, each of these regional managers would have
                                                              watch isn't. I'm still getting used to this new
3
   responsibility for a certain part of the country?
                                                              one.
4
                                                            4
             Yes. Traditionally it had been northern,
                                                              BY MR. SCHUG:
5
                                                            5
   southern and western regions.
                                                                        It looks to me, Dr. Holland, like this job
                                                            6
6
             Okay. Next position to the right is
                                                              description lists a closing date of 12/23/2009, so
7
                                                            7
   general director-clinical services. Who is in that
                                                              it looks like this was the position of chief medical
8
                                                            8
   position?
                                                              officer that you applied for; does that sound right?
9
                                                            9
             Ms. Deborah Gengler, G-E-N-G-L-E-R.
                                                                   Α.
                                                                        Yes.
1.0
                                                           10
             And what are just generally the
                                                                        Okay. Can you just silently to yourself
11
                                                           11
   responsibilities of Ms. Gengler?
                                                              take a look at this job description and let me know
12
                                                           12
             Well, she has oversight responsibility,
                                                              once you're done giving it a look.
                                                           13
13
   along with me, parallel with me, for all the
                                                           14
                                                                         (Witness complies.)
14
   programs I do in terms of clinical oversight, for
                                                                        Have you taken a look?
15
                                                           15
16
   fitness-for-duty, preplacement exams, regulatory
                                                           16
   exams, and other general health and safety issues
                                                                        Does Exhibit 4 appear to be an accurate
17
                                                           17
                                                                   Ο.
18
   with the company.
                                                           18
                                                              description of your job as chief medical officer?
             So most of these things we -- we do
                                                           19
                                                                        Yes.
19
   together, you know, on a team basis, and we have --
20
                                                           20
                                                                   Q.
                                                                        Okay. Are there any -- in the
   she's a nurse, master's level occupational health
                                                              accountability section, are there any -- is there
21
                                                           21
   nurse, and so she has more direct oversight with the
                                                              anything that -- was there anything that stuck out
22
                                                           22
                                                              to you as a -- as something that you're not
23
   nurses.
                                                           23
             Okay. And chief medical officer, that's
                                                              responsible for in your current position --
24
        Ο.
                                                           24
                                                                   Α.
                                                                        No.
25
   you?
                                                           25
                                                Page 22
                                                                                                           Page 24
             That's correct.
                                                                   Ο.
                                                                         -- that was inaccurate?
1
                                                            1
             And we've covered this before, but just
                                                            2
                                                                   Α.
                                                                        No.
2
   briefly give me an overview of your duties.
                                                                        Okay. Who reports directly to you?
3
                                                            3
             So my duties is to provide medical
                                                                        So I have -- there are three contract
4
                                                            4
   oversight for the corporation for anything that
                                                              associate medical directors for Union Pacific. So
5
   involves -- well, that might involve health or
                                                              they're not employees, they're contractors, but we
6
   medical or, you know, public health.
                                                              have a contract with them to provide associate
7
                                                              medical director services.
             And so I'm involved with providing
8
   oversight to fitness-for-duty programs, preplacement
                                                            9
                                                                        So they report to me in terms of clinical
   medical exams, which is part of fitness-for-duty,
                                                              direction, their job duties and their -- so
10
                                                           10
                                                              essentially it's direct reporting although they're
   our regulatory exam, medical exam program.
11
                                                           11
             We provide support to other parts of the
                                                              not employees.
12
                                                           12
   company. There is medical input, like safety,
                                                                        Sure. And what are the job
13
                                                           13
   benefits, the -- and work on preventative programs,
                                                              responsibilities of those associate medical
14
                                                           14
                                                              directors?
   health promotion programs and health and safety
15
                                                           15
   preventative programs, too.
                                                                        So the associate medical directors are
16
                                                           16
                        (Exhibit No. 4 marked for
                                                              responsible for helping support all of these
17
                                                           17
                       identification.)
                                                              programs we have, primarily the medical
18
                                                           18
   BY MR. SCHUG:
                                                              fitness-for-duty program.
19
                                                           19
           Dr. Holland, I'm showing you what we've
                                                                        So they'll work with our fitness-for-duty
20
                                                           20
   marked as Exhibit 4, which looks like a job
                                                              nurses, and they'll have assigned work groups that
21
                                                           21
   description for a chief medical officer/medical
                                                              they work with to support the nurses, which are
22
                                                           22
23
   director.
                                                              basically the three regions: Northern, southern and
                                                           23
24
                       (Phone ringing.)
                                                              western, and then we have some other assignments,
                                                           24
                  MR. MOORE: Sorry about that.
                                                              such as engineering services because they aren't
25
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Page 27

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Page 25

1 systems based. One of the doctors supports them.

2 And we have -- another group of services
3 is regulatory exams, like the commercial driver's
4 license; and another group is preplacement.
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So -- so their duties are -- are divided into these areas, and they have occupational health nurses that support them. And they will review these cases, either determining if the person meets the regulatory requirements, if that's the issue, or look at fitness-for-duty, the decision is does -- is the person's medical condition or treatment posing a safety risk for themselves or others at work, and if so, do they need work restrictions.

So that's the majority of what they do.

We will occasionally assign them to do another

project, like help develop a protocol or provide

some training to our nurses.

- Q. Okay. What are the names of the three current associate medical directors?
 - A. One is Matthew Hughes, H-U-G-H-E-S.
- Q. And how long has Mr. Hughes had a contract with Union Pacific?
 - A. I believe he started with us around 2012.
- Q. Okay. And what -- what areas is he specifically assigned to?

Page 26

- A. The -- well, we do change them, you know, so -- and my recollection right now is that he's doing our northern region and he's doing our engineering services -- well, I think those are his duties now.
 - Q. Okay. Thank you.
 - And who's next, who is the -- another one?
- A. John Charboneau, C-H-A-R-B-E-A -- let me try writing it and then I can do better. It's sort of the -- C-H-A-R-B-O-N-E-A-U.
 - Q. And what areas is he responsible for?
- A. He's responsible for the southern region and he's responsible for the preplacement examinations.
- Q. Okay. And who is the -- who is the third associate medical director?
- A. Donald Richard Lewis. He goes by Dick, his middle name.
- 19 Q. How long has he been with Union Pacific as 20 a contractor?
- A. I think he -- I believe he started in 22 2015.
 - Q. When did Mr. Charboneau start?
- A. He -- he tells me he's worked as a -- as a contract physician for Union Pacific for more than

1 20 years.

- Q. Okay. Remind me of the name of the third associate medical director, the last name?
 - A. Lewis.
- Q. Okay. And what areas is he responsible for?
 - A. Okay. So he -- he covers our regulatory exams, he's doing what we call manager referrals, so if a manager has a safety concern, there's a special -- that initiates a fitness-for-duty evaluation, we have a nurse that handles just those, and Dr. Lewis supports that.

Oh, I might mention Mr. Charboneau does both the western region and the southern region.

- Q. Okay. Does anybody at Union Pacific report directly to the associate medical directors?
 - A. No
- Q. Okay. Moving over, on Exhibit 3 again, to the position of director-health and safety, who is in that position?
 - A. So this is Jennifer Sedlacek.
 - Q. Okay. And what are Ms. Sedlacek's duties?
 - A. So this is handling -- under her, she's all -- the administration for our department, so she has the budgeting responsibility under her, and she

Page 28

has personnel responsibilities for -- for the nursing group both in Omaha and in the field.

She's also got a group that we call our regulatory group, which helps manage the administrative part of the -- all the regulatory exams such as hearing conservation and commercial driver's license. And then we have our own computer support people, and they respond -- or report to her.

- Q. Okay. And then it looks like underneath that position, there are several senior managers.
 Are they responsible for different areas within -- within that group?
 - A. Yes, so I might explain there's three it says senior managers-clinical services, regional managers-clinical services, so those are nurses who manage our occupational health nurses in the field, and they're developed -- they're again divided into the three northern, western and southern regions, so the occupational health nurses out of our facilities in those regions will report to these regional managers of clinical services.
 - Q. Okay.
 - A. The --
 - O. And what are the names of the current

ne

Page 29 Page 31 regional managers? regulatory placement? 1 2 Α. Okay. So Jennifer Roberts is the regional 2 Α. No. no. manager for the northern region. Ο. Okav. 3 3 Okay. I'm gonna -- I want to stop you What there is -- there is -- and this 4 4 there just quickly and mark another exhibit because probably just has to do with the title, we have a 5 5 I think that'll help us. manager that's over the fitness-for-duty nurses in 6 6 7 (Exhibit No. 5 marked for 7 Omaha. So we have a number of fitness-for-duty identification.) nurses in Omaha, and there is a manager over them. 8 BY MR. SCHUG: I don't know what the title is. 9 9 All right. Exhibit 5 is a document that's Okay. 10 10 entitled Health & Medical Contacts List; do you see But the -- and that position -- well, and 11 11 12 that? 12 then there's another position in Omaha, which is -again, I don't know the title, but it's in charge of 13 Α. Yes. 13 And it looks like this is -- well, what is 14 all the administrative people, non-nursing staff who 14 this document? support us in terms of the budget, and there are 15 15 16 Well, this tells the people in regards to 16 people that are administrative that deal with leadership positions within the -- and the staff regulatory and the computer people. So there's 17 17 18 within the department of health and medical 18 another manager in Omaha, and it probably is one of services. I think it's dated from 2011, so some of these titles. I can't tell you which one. 19 19 20 these people have changed. 20 Q. Okay. Who reports directly to the senior Okay. But this is covering something managers that we just discussed? 21 21 similar to the structure that we've been discussing 22 22 So the three nursing senior managers, on the org chart? the -- we have occupational health nurses who are in 23 23 Α. field locations and around the areas we work in, and 24 Yes. 24 they report directly to those regional managers. Ο. Okay. Let's go back to -- we left off at 25 Page 30 Page 32 Jennifer Roberts, and what was her position again? Q. Okay. And how many nurses work in each 1 1 She's currently the regional region? 2 2 manager-clinical services for the northern region. I don't know. I think their total number 3 3 Okay. And who's the next regional of nurses varies, but we have approximately 4 4 manager? 40 occupational health nurses, not counting these 5 Α. Virginia Dunn, D-U-N-N. managers. 6 6 And what is she responsible for? 7 Ο. Okay. And if we're talking about 7 Α. She's responsible for the southern region. Union Pacific employees that are involved in the 8 8 Okay. And who's next? fitness-for-duty process, is there anybody that we Karen it's Meyers, M-E-Y-E-R-S, dash, haven't covered? I mean, basically if we start with 10 Barr, B-A-R-R. She's responsible for the western the occupational health nurses and work our way up 11 11 to, you know, on this chart, Exhibit 3, the AVP of 12 region. 12 Okay. And it looks like there are two health and medical, have we hit everybody, or is --13 13 are there people we've left out? more regional managers, who are they? 14 14 The --Α. MR. MOORE: Object: Form. 15 15 It looks like -- just going from the Go ahead. Ο. 16 16 Exhibit 5 we just looked at, it looks like there may THE WITNESS: We've talked about 17 17 be also somebody in charge of regulatory placement everybody. I think as I mentioned, in Omaha we have 18 18 and somebody for engineering; is that -- is that nurses that are dedicated just to do 19 19 right? fitness-for-duty. And that number varies also, but 20 20 No, the -- there may be on the org chart, it's approximately six to eight, you know, and 21 21 but there aren't any -- those positions aren't in 22 including we have some contract nurses, but mainly 22 23 existence or there's nobody in them. 23 they're employees. And they would report to this Okay. Historically has there been manager for fitness-for-duty. I don't know if these 24 24

25

somebody -- a regional manager in charge of

are the exact titles.

John P. Holland 3/28/2017

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Page 33
                                                                                                           Page 35
   BY MR. SCHUG:
                                                              words, at the top would be kind of a flat structure
1
                                                              between the AVP of health and medical, yourself as
2
        Ο.
             Got.cha.
             But -- and I mentioned them before, but I
                                                              the chief medical officer, and then Deb Gengler, the
        Α.
3
   think everyone -- I think I've discussed everyone
                                                              director of clinical services?
4
                                                            4
                                                                        Yeah. Let me just clarify a little bit.
   that's involved in our health and medical services
                                                                   Α.
5
                                                            5
   department that would deal with fitness-for-duty.
                                                                        Yep.
                                                                   Ο.
6
                                                            6
             Okay.
                                                            7
                                                                        Of course, we all report to our AVP of
7
        Ο.
                                                                   Α.
                  MR. MOORE: The food is here so
                                                              medical, and we -- the -- when we deal with a
                                                            8
8
   whenever you guys want a break.
                                                              fitness-for-duty issue, I and Deb Gengler will
9
                                                            9
                  MR. SCHUG: Sure, let's take a break
                                                              provide a lot of oversight. We've got our nursing
1.0
                                                           10
                                                              group, which are all assigned with associate medical
   for lunch now.
11
                                                           11
                  MR. MOORE: Okay.
                                                           12
                                                              directors.
12
                                                                        So any case we have in fitness-for-duty
                        (12:49 p.m. - Recess taken.)
                                                           13
13
                                                              has probably got four people directly involved with
14
                                                           14
                                                              it. So -- and really not very hierarchical because
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                                                           15
16
                                                           16
                                                              we all have our -- all have our things to say about
                                                              it, you know, and the -- and I'll provide more
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                                                           17
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                                                           18
                                                              clinical direction, you know, Deb Gengler might
                                                              provide more administrative direction on how we do
19
                                                           19
20
                                                           20
                                                              it.
                                                                        Okay. But then as far as the reporting
21
                                                           21
                                                              relationship, the -- Deb Gengler, as the general
22
                                                           22
                                                              director of clinical services, has these three
23
                                                           23
                                                              senior managers that report to her; is that right?
24
                                                           24
                                                                        That used to be the structure, and right
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                                                           25
                                               Page 34
                                                                                                           Page 36
             (At 1:22 p.m., with parties present as
                                                            1 now they are reporting independently to our head of
1
                                                              administrative services, but in terms of clinical
   before, the following proceedings were had, to-wit:)
2
   BY MR. SCHUG:
                                                              direction, she still has that.
3
                                                            3
        Q.
             Okay. Dr. Holland, I want to see if we
                                                                        Okay. And as far as the formal reporting
4
                                                            4
   can kind of summarize the -- do a little work to
                                                              structure, when did that change?
5
                                                            5
   kind of summarize what we've talked about, about the
                                                                   A.
                                                                        Sometime in mid 2016.
6
                                                            6
   reporting structure with regard to fitness-for-duty
                                                            7
                                                                        Okay. So fairly recently.
7
   evaluations.
                                                                        And then I also want to see if I can get a
8
                                                            8
             So my understanding is at the top would be
                                                            9
                                                              better sense from you on -- so we have 40 or so
   you, correct, chief medical officer?
                                                              fitness-for-duty nurses, are they -- are the
10
                                                           10
                  MR. MOORE: Objection: Form, but go
                                                              fitness-for-duty nurses siloed in a specific region
11
                                                           11
                                                              or are they divided up by the type of -- the type of
12
   ahead.
                                                           12
                  THE WITNESS: Well, I don't -- you
                                                              work that they're doing?
13
                                                           13
   know, I said I report to the vice president.
                                                                   A.
                                                                        Okay. Well, let me correct you just a
14
                                                           14
   BY MR. SCHUG:
                                                              little bit.
15
                                                           15
        Ο.
             Sure.
                                                                   Ο.
                                                                        Yep.
16
                                                           16
             The fitness-for-duty nurses don't report
                                                                        We have -- we -- the -- our two types of
17
                                                           17
   to me. You know, we work together as a team, you
                                                              nurses, occupational health nurses, we call them,
18
                                                           18
   know, and the director of clinical services, Deb
                                                              are the nurses in the field. Now, broad sense, you
                                                           19
19
   Gengler, works with us too, so it's sort of -- I
                                                              could say all of our nurses, the fitness-for-duty
20
                                                           20
   don't know if I'd say at the top, but it's more of
                                                              nurses are also occupational health nurses, so we
21
                                                           21
                                                           22
                                                              don't get confused, we call the nurses in the field
22
23
        Q.
             Okay.
                                                           23
                                                              assignments occupational health nurses.
                                                                        We have 40 of those, and those are the
             -- more of a level --
                                                           24
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So maybe at the -- at the -- using my

ones that report to the regional clinical services

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managers, which are these also nurses, and they --2 to answer your question about what they do, we have -- for our major shops -- so we have mechanical shops to maintain and repair locomotives, and we 4 have a separate set of mechanical shops to maintain 5 and repair railcars, so we call them car shops and 6 locomotive shops.

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And -- and we -- and the major facilities, the larger shops all have a nursing office, and they're assigned to one or more occupational health nurses that work there, and then we have what we call service units.

And the company is divided -- that's the next level of organization below a region, and there's approximately I think 20 service units in the company, and so each service unit will have a nurse that provides support service to the transportation, which is the train crews mainly, transportation employees.

So we will have -- for instance, North Platte is the headquarters of a service unit. North Platte will have occupational health -- one or more occupational health nurses that are service unit nurses that deal with our train crews, and they've also got some shop nurses that deal with

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the -- you know, support the shops.

And that's -- that's our typical structure. We will have at least one service unit nurse in each service unit, and then with the larger shops, we'll have -- they'll have their own nurse. Those are the occupational health nurses.

The fitness-for-duty nurses are all -well, they're all headquartered out of Omaha, and their job is just to support the fitness-for-duty activities and work with the associate medical directors and then me and the director of clinical services.

- Q. How many fitness-for-duty nurses are there in Omaha?
- So we -- I believe we have -- we have six or seven right now. We've got two empty positions, so usually we have about eight to nine. It varies a little bit in terms of, you know, reorganization. We're going through some reorganization and downsizing.
- Okay. How many service units are there Ο. 21 within Union Pacific? 22
- Well, as I said, I think there's 23 approximately 20. 24
 - Ο. Okay. And then the service units are then

divided between the north, south and west regions; is that right?

- Yes. So they -- they -- they don't A. 3 overlap. Basically the southern region is comprised of this -- these -- the certain service units there, and then the western region, so there's no overlapping boundaries between the service units and the regions.
- Q. Okay. You may have covered this briefly, 9 10 but can you go into more detail about the difference between what the field OHN nurses do and what the 11 12 fitness-for-duty nurses do in Omaha?
 - Yes. Start with the field occupational health nurses, so they will have an office in a facility, and the office will have facilities to do first aid.

So they will take care of first aid for injuries, particularly in the shop if something happens there, but they'll also have -- typically have an audiogram booth so they can do audiograms to meet our responsibility for hearing conservation programs, and they will have equipment to do vision testing, you know, like a wall chart to do distant vision, and they'll have some color vision books, and so they'll do that.

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They will -- and we have protocols for them for first aid, for cases, first aid and triage. So things that are more than first aid, of course we want them to triage those to a medical facility and 4 arrange transportation and so forth.

They will also be involved in health promotion efforts for employees, they'll do health education if employees come in and ask them about, you know, personal medical issues.

We're not gonna try to practice medicine or have them actually direct care, but this is, we believe an important thing, to provide health education and try to answer their questions.

They will work with the local management on health and safety programs, so they're part of the team in terms of doing, you know, programmatic things.

They have a limited involvement in fitness-for-duty in -- basically in terms of getting people -- coordinating employees and managers with people in Omaha, but they don't directly -- they're 21 not directly involved with them other than sometimes, you know, coordination, getting people to 24 the right person in Omaha that deals with that.

And then they'll -- finally when

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   president, EVP, chief administrative officer.
                                                              that report to the executive vice president-chief
1
                                                              administrative officer. Eric Butler has that
2
             Okay. And who is that person currently?
        Α.
             Eric Butler.
                                                              position now. And you can see one of the groups
3
             Okay. And how would Mr. Butler's job
                                                              reporting to him is human resources.
4
   duties relate to fitness-for-duty?
                                                                   Ο.
                                                                        How is -- how is the human resources
5
                                                           5
             The vice president of human resources
                                                              department involved in the fitness-for-duty program?
6
                                                           6
                                                           7
                                                                        Well, our department or our health and
7
   reports to him.
        Ο.
             Okay. And who is that?
                                                              medical services department is part of human
8
             That's Sherrye Hutcherson.
                                                              resources.
        Α.
                                                           9
9
             Okay. More specifically than that, how
                                                                        Okay. You can put this exhibit aside.
                                                           10
10
   would Mr. Butler be involved in the fitness-for-duty
                                                                        (Witness complies.)
                                                           11
11
   program, kind of in his day-to-day job duties?
                                                           12
                                                                        You mentioned that within health and
12
             He wouldn't have day-to-day involvement.
                                                              medical you had your own devoted computer support
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                                                           13
   The -- you know, the health -- or the medical rules,
                                                              group; did you say that?
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                                                           14
   which regulate our program, are something that has
                                                                        Yes.
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                                                           15
16
   been adopted as a rule or policy of the company.
                                                           16
                                                                        Okay. Who's in charge of that?
   That's always done at the top organizational level.
                                                                        The -- well, there are two people. I'm
17
                                                           17
18
             So they -- you know, at one time this
                                                           18
                                                              not sure that -- I think they both take
                                                              responsibility. Sheila Fields and Heather Aguilera.
   was -- their current policy was approved by the
                                                           19
19
                                                                   Q.
                                                                        And what is Ms. Fields' job title?
20
   operating committee because that's how we have to
                                                           20
   approve policies, and the -- they -- he does have
                                                                        I don't know.
                                                           21
21
                                                                        Okay. What -- what do Ms. Fields and
22
   oversight, you know, so he can and does ask
                                                           22
23
   questions and can ask us to produce everything and
                                                           23
                                                              Ms. Aguilera do for your health and medical services
   can make suggestions, but on a day-to-day level,
24
                                                           24
                                                              group?
   usually he -- that's not a day-to-day function
                                                           25
                                                                        Well, we developed a unique computer
25
                                               Page 54
                                                                                                          Page 56
   usually.
                                                           1 system to support our department -- fitness-for-duty,
1
             Okay. Is it fair to say that within the
                                                              regulatory exams, and we -- I believe it came online
2
   company, Mr. Butler is the highest level -- highest
                                                              in 2013, and it was about a year or more in
3
                                                           3
   level person in the company that has ownership over
                                                              development before that, so she would -- so -- and
4
                                                           4
   the fitness-for-duty program?
                                                              it -- it can coordinate and hook in with our
5
                  MR. MOORE: Objection: Form.
                                                              enterprise computer system for the company.
                                                           6
6
                  THE WITNESS: I -- I don't think I
                                                           7
                                                                        And parts of it are confidential; people
7
   would say it that way. I mean, I think the --
                                                              can't get into the medical part, but if we provide
8
   the -- you know, even the president, you know,
                                                              clearance for somebody, we put it in our computer
   chairman, CEO, knows about our program.
                                                              system, and then the manager can see that. You
10
             You know, they're supportive of
                                                              know, so it really is a good way to integrate us
11
                                                           11
   fitness-for-duty because they think it contributes
12
                                                           12
                                                              with the company, so there's --
   to safety and it's the right thing to do, and so --
                                                                        What is that system called?
13
                                                           13
   and, you know, occasionally will comment on it, so I
                                                                        We call it E, with a small e --
                                                                   Α.
14
                                                           14
   think -- I think that there's ownership of this as a
                                                                        Yep.
15
                                                           15
                                                                   Ο.
   component of the company by the top executive group,
                                                                   Α.
                                                                        -- HealthSafe, and the Health and Safe are
16
                                                           16
   including not just our executive vice president, but
                                                              capitalized.
17
                                                          17
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Q. Okay. Turn to the third page of this 22 Exhibit 3. What is this part of the org chart 23 describing? 24 25 So this is the -- these are the people

law, labor relations operations. They'll all,

there's something they want to say.

safety; they'll all, you know, comment if they think

And then within that, you go into a

access, and we go in -- you have to get access --

you have to be on the Union Pacific computer

network, so you have to get -- have your own

Okay. Describe to me generally how the

Okay. So to access this, it's limited

BY MR. SCHUG:

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Q.

eHealthSafe system is used.

passwords to get on there.

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Page $1\overline{41}$

evaluation, but if we, in the process of doing that, find something that we think would be a safety risk, then we'll initiate fitness-for-duty.

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So I think we have a fairly standard process for doing it that we've worked out at least in practice, if not every decision point's written down as a rule. So that's an initiation point.

Now, how it's formally started is there's a process in, again, our eHealthSafe system, where the fitness-for-duty nurse opens a case. And this is where we have a lot of terminology, too. A fitness-for-duty case is opened by the nurse.

We have different categories, so she actually puts in the system why it's initiated: This is a manager referral, this is a health and medical services initiated one.

We tend to categorize anything that's a reportable health condition as a reportable health condition no matter how it comes to us. I know that may seem a little logical, but if it's employee requests or something, we decide if it's one of these things, we categorize it as a reportable health condition.

Ο. Sorry to interrupt again. When you say categorize as an employee

Page 142

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1 health event or employee health condition, what do you mean by that when you say categorize?

The --

MR. MOORE: Object to form. Go ahead.

THE WITNESS: As part of the process in the computer system, you initiate -- the nurse initiates a fitness-for-duty evaluation, then there's a pull-down menu, what was the reason for the fitness-for-duty evaluation. And health and medical services initiated a manager request, reportable health condition.

BY MR. SCHUG: 13

> Ο. Okav.

So the -- it sort of makes sense in a way. The reportable health condition, even if it came in from us reviewing health and medical records, we're gonna just put it in that category just -- so then -- and then preplacement is its own category. We don't actually call it fitness-for-duty, but it's what it is, and the same thing with, you know, our return-to-work exams or for fitness-for-duty evaluation. So then the process is somewhat directed

by a computer system. You know, they -- as part of

opening this, the nurse also has to do certain 2 administrative things, like the person's not working, you need to put them on medical leave, and you need to send out notifications to this -- the system automatically sends out notification to the supervisor that this person's considered not fit for 6 7 duty pending evaluation.

8 And -- and then the next step is the fitness-for-duty nurse makes contact with the 9 employee, typically with a phone call or sometimes 10 an e-mail, please, call me so we can discuss this, 11 12 but they always want to have a personal contact with them or direct contact. And then talks to the 13 employee about why we did the fitness-for-duty 14 evaluation if they don't know, or why we opened it. 15

16 So if we -- if it's a manager's referral, we say your manager's got these concerns. Now, the 17 18 manager's usually told the person they're opening it, too, or if we -- if it's something we 19 20 discovered, we just say we were looking through this information in your file and this is our concern, we 21 need to evaluate it. 22

The nurse will try to determine if this is a condition, there's relevant medical care that's 25 been given. Currently or historically, the nurse is

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1 pretty good at deciding what to ask for in terms of records.

And then when we get material about the 3 case, the nurse will send it to the associate 4 medical director. And the associate medical director's review is, again, what's the medical 6 condition, what might be the potential safety risk.

The -- they'll at least make notes of this in eHealthSafe. There may be another iteration where the associate medical director says we need more records, ask them for these additional records, or we need to send them to an exam ourselves, we'll 12 do this. 13

When we've got all sufficient medical information, the associate medical director will make a fitness-for-duty determination based on an individualized evaluation of the person's health condition, and also information about the job duties and risks.

And if it's something that -- where there's a risk for sudden incapacitation, they'll 21 apply the evidence-based risk assessments that might 22 be in FMCSA or other literature we have to determine if the risk is unacceptably high or acceptable, then 24 inform -- then they'll come up with a decision.

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Well, I don't know if I would phrase limitations. We -- we try to -- it's our intent to be as specific as we can. Now, sometimes you have to be more general because you actually don't know what the medical condition is or -- and -- but when we can be specific, we are.

We have -- on our forms currently, we have certain language that relates to the GINA Act, and I can't really cite that for you, but it's a standard thing basically saying, you know, we're not asking for genetic information.

And the -- there are certain things that when we fill out the request form, like sometimes we have request forms we fill out as sort of like a medical information. We ask the employee to sign so we can give it to a hospital, and, you know, on those sometimes, you have to say whether you're asking for mental health and substance abuse information, and we never ask for information about HIV, for instance. We just wouldn't.

So I think -- and we -- you know, the -the nurses know that we're not going to ask for personal information that's not relevant to the

Ο. Okay. How do the nurses know not to do

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Well, they -- they have -- we have training, you know, with them, we -- they have a supervisor, Deb Gengler, and myself and others that they frequently come to. Every day I get multiple questions from them, you know, so they feel very comfortable, you know, asking us for advice.

And we see their work. I mean, if we see something that we think we want them to do it differently, we'll tell them. So I mean, it's just -- it's like any other management. We've got some training, we've got ability -- you know, oversight, you know, we try to give positive feedback and we try to encourage questions.

- Do I have -- do you recall when exactly the -- this GINA language was started to be included in the templates used by fitness-for-duty nurses?
- I don't know the exact time. I think it was -- I think it was maybe two, three years ago, but not in the past year before that. 20
- Prior to the time that that language was Ο. included about GINA, what did the health and medical 22 services department do to prevent employees or their health care providers from giving family medical 24 information or an employee's history of certain 25

diseases that you weren't asking for?

MR. MOORE: Objection: Form.

THE WITNESS: So the -- well, I think

it's my same answer as before. I mean, we ask for 4 specific things because it's for fitness-for-duty, 5

and the -- we didn't have that language. I mean, we 6

didn't ask for genetic information, you know, we 7

asked for other -- other things. I think the reason 8

we put the language in is to make it clear we 9 weren't asking for it. 10

BY MR. SCHUG: 11

Ο.

But all I can say is before that, we tried to be as specific as we could.

Sure. Did you find -- before you started using the GINA language, did you find that you would often get, you know, broader family medical history or medical history from the employee that -- that you hadn't specifically asked for?

MR. MOORE: Objection: Form.

THE WITNESS: The -- well, of course, 21

what we're asking for is medical records, and we're 22

23 not asking people to redact them. And if they did,

that's not the practice usually in medicine. And so 24 25

we will -- we may be -- so we're gonna find all

about their health conditions. I mean, that's the 1 way you practice medicine mainly.

I mean, sometimes if you're going -- like, 3 if you're going to an ophthalmologist, you're not 4 going to give a complete history. If you go to an 5 internist, you are, you know. So I think that 6 information is inherent in medical records.

Now, we're going to focus on a couple certain things. We're going to focus on the things that are relevant to their condition that causes a -- we think causes a safety risk, but we're gonna get the records that speaks to their general health. BY MR. SCHUG:

Q. All right. I'm going to go through and look at some -- just have you take a look at some documents, and see if you can identify them for me.

(Exhibit No. 12 marked for

identification.)

MR. MOORE: I'm going to assert an 19 objection to any questions regarding the underlying 20 facts of any of the individual plaintiffs as beyond 21 the scope of the 30(b)(6) notice. So we didn't 22 23 prepare him to answer individual questions regarding each plaintiff because it wasn't included in the 24 topics in the 30(b)(6).